

# **Medicaid Expansion Update**

Timeframe for data pull: January 1- February 1, 2014.

#### Website and Call Center Data - Medicaid

	Jan. 1- Feb. 1	Oct. 1, 2013 – Feb. 1, 2014
PEAK website hits (average	4,248	N/A
daily)*		
PEAK new accounts created	13,919	100,154
Call center volume for	1,715	11,214
applications		
Average cumulative wait time for	41 minutes, 59 seconds	42 minutes, 2 seconds
applications		
Average time to complete an	28 - 40 minutes	28 - 42 minutes
application on the phone through		
the call center		

<sup>\*</sup> PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In January, there was approximately a 58/42 percent split between applications through Colorado.gov/PEAK and referrals. The Department updated call center technology in December. This technology more accurately captures <u>cumulative</u> wait times which are reflected above.

## **Applications**

	Jan. 1- Feb. 1	Oct. 1, 2013 – Feb. 1, 2014
Total New Applications for Medicaid/CHP+**	45,046	176,482

<sup>\*\*</sup>These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 65% were received electronically through PEAK.

## **Medicaid Expansion Enrollment**

	Oct. 1, 2013 – Jan. 31, 2014
Medicaid Expansion (individuals)***	117,607

\*\*\* Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.

Clients by Age Category	
Age Category	Percent
Under Age 18	NA
Ages 18 - 25	23.4%
Ages 26 - 34	19.3%
Ages 35 - 44	14.9%
Ages 45 - 54	20.7%
Ages 55 - 65	21.7%
Over Age 65	NA

Clients by Reported Gender	
Gender	Percent
Female	50.4%
Male	49.6%

#### For more information visit Colorado.gov/hcpf.

# **Medicaid Expansion: County Breakouts**

<b>County of Residence</b>	<b>Client Count</b>
ADAMS	10,134
ALAMOSA	825
ARAPAHOE	11,551
ARCHULETA	306
BACA	107
BENT	207
BOULDER	5,780
BROOMFIELD	659
CHAFFEE	527
CHEYENNE	42
CLEAR CREEK	228
CONEJOS	394
COSTILLA	284
CROWLEY	133
CUSTER	128
DELTA	885
DENVER	22,898
DOLORES	105
DOUGLAS	2,052
EAGLE	533
EL PASO	13,714
ELBERT	279
FREMONT	1,345
GARFIELD	999
GILPIN	156
GRAND	234
GUNNISON	453
HINSDALE	Not Available
HUERFANO	324
JACKSON	47
JEFFERSON	9,311
KIOWA	54

<b>County of Residence</b>	<b>Client Count</b>
KIT CARSON	176
LA PLATA	1,148
LAKE	176
LARIMER	7,076
LAS ANIMAS	487
LINCOLN	135
LOGAN	483
MESA	3,664
MINERAL	Not Available
MOFFAT	317
MONTEZUMA	827
MONTROSE	1,251
MORGAN	619
OTERO	799
OURAY	141
PARK	383
PHILLIPS	84
PITKIN	255
PROWERS	506
PUEBLO	6,232
RIO BLANCO	104
RIO GRANDE	586
ROUTT	463
SAGUACHE	320
SAN JUAN	Not Available
SAN MIGUEL	181
SEDGWICK	60
SUMMIT	376
TELLER	650
WASHINGTON	73
WELD	4,947
YUMA	151

Total 117,607

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing <a href="Protected Health Information">Protected Health Information</a>. Those enrollments are reflected in the total column.

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